

Pay securely with the cVEND PIN – at the new VR eKiosk self-service terminal

The Volksbanken Raiffeisenbanken are developing into an omnichannel bank of the future. With their virtual product shelf called ‚VR eKiosk‘, a promising project is now entering the pilot phase across Germany. To ensure that the payment process is as secure and convenient as possible, the VR eKiosk relies on the cVEND PIN from FEIG.



Photo: VR Entertain

The new VR eKiosk self-service POI is intended to create new opportunities for selling digital goods and services such as vouchers, tickets or SIM cards.

One of the many highlights this innovative system offers is for regionally active

companies to market their goods & services directly to local customers in the respective area. The entire sales process - starting with the product selection, through to identity check and up to the payment processing - all takes place unattended, i.e. as a self-checkout procedure run solely by the customer's interaction with the eKiosk station.

Paying conveniently and flexibly

All VR eKiosks are equipped with FEIG's cVEND PIN pinpad for barrier-free and flexible card payment. Thereby, amounts can be paid contactlessly and swiftly. Thanks to TA 7.2 and DC POS 3.0 approvals by the Deutsche Kreditwirtschaft, Germany's girocard, as well as all major international credit and debit cards and mobile NFC-payment applications such as Google Pay or Apple Pay are readily available for card acceptance. An integrated PINpad for direct PIN entry enables secure payment of amounts larger than 50 Euros. Utilizing the cVEND SHCR hybrid card reader, payment via magstripe or chip cards is done seamlessly. Fulfilling our goal of consistently offering simple and convenient handling for all payment methods.

Certified security at the Point-of-Sale

Customers of the Volksbanken Raiffeisenbanken can safely rely on the usual high security standard they have come to expect from VR Payment and FEIG. All FEIG cVEND terminal are certified according to the highest current approvals requirements such as e.g. PCI 5.x and EMVCo Level 1 and Level 2 certifications. This means the VR eKiosk top-notch interactive service and payment security all along the way – and therefore becomes an attractive addition to the self-service point of interaction at numerous VR branches across Germany.